

Draft Local Account 2012-13: List of changes made as requested at agenda meeting 23rd Oct. 2013

Changes made

Section 1: Welcome from Cllr Patel

- Stressing it's a backward look at 1st April 2012 to 31st March 2013
- Emphasising the difficult financial climate and tough decisions that had to be made around EPHs and day services
- Stressing the importance of equality and diversity
- Thanking staff

Section 3: Spending (previously section 9)

- Section brought forward to earlier in the report
- Spending for 2011-12 added

Section 5: Healthwatch Leicester (previously section 10)

- Section brought forward to earlier in the report
- Text provided by Healthwatch taken out
- Section amended to explain that Healthwatch Leicester is still under development and that we will work closely with them next year to develop the 2013-14 report.

Section 7 Performance (previously section 5)

- Full sentences used in the bullet points on 'what we have done well' and 'what we have done less well'.
- Information on performance benchmarking will be tabled at the Scrutiny meeting on 7th November.

Section 8 Complaints (previously section 6)

- Word 'after' replacing word 'from'
- Spelling correction: 'communications' in the bar chart.

Section 9: Future plans (previously section 7)

- Title of section changed to 'Future Plans 2013-14 and beyond'
- More detailed information provided for:
 - Information, advice and guidance
 - Support for carers
 - Transitions

Section 10 Services (previously section 8)

- Reablement: sentence added to set out the timescales for adjustments to people's homes and the provision of equipment
- Domiciliary care: information about revising contracts to phase out zero hours employment contracts and 15 minute visits added and case study of Susan – a care worker added
- Shared Lives: added that service doubled and extended to older people
- EPHs: fully revised to cover decisions and the reasons for those decisions
- Day services: Amendment to reflect dates of consultation.
- Safeguarding: case study amended to make it clear that nursing home is in the independent sector.

General

- Re-numbered the sections and sub sections, and updated the section numbers and page numbers on the Contents page.